

Person Specification

This form lists the essential and desirable requirements needed in order to do the job.

Applicants will be shortlisted **solely** on the extent to which they meet these requirements.

Job title: Planning and Performance Manager

Department/Division: LSE Philanthropy and Global Engagement

Accountable to: Deputy Director of PAGE Operations

| Competency | Criteria | E/D |
|--------------------------|--|-----|
| Knowledge and Experience | Experience of successfully implementing business strategy or plans | E |
| | Experience of interpreting complex data sets | E |
| | Experience of developing performance management and/or Key Performance Indicators frameworks | E |
| | Experience of producing reports for board-level staff or committees | E |
| | Experience of delivering campaign reporting, metrics, insights and business recommendations | E |
| | Excellent IT skills, including Word, Excel and PowerPoint and conceptual understanding of data management and relational databases | E |
| | Experience of working in a role involving financial reconciliation or financial problem solving | D |
| | Experience/knowledge of fundraising and marketing processes and principles | D |
| | Experience of creating reporting and visualisations (eg Tableau, Power BI, MS Excel) | D |
| Teamwork & Motivation | Excellent interpersonal skills, including a collegial approach to teamwork | E |
| | Willingness and ability to be flexible with a demanding work schedule, managing a range of competing deadlines | E |



| Communication | Ability to be diplomatic, persuasive and credible working with stakeholders at all levels including senior staff | E |
|------------------------------|--|---|
| | Ability to convey in both written and oral form technical and complex information in a clear and effective manner to a non-technical audience | E |
| | Ability to compile, interpret and present complex data and information to create management insight | E |
| | Good level of numeracy and ability to present financial information and costings | E |
| | Impeccable attention to detail | E |
| | A high degree of professionalism and sensitivity when handing confidential information | E |
| Liaison and Networking | Able to liaise productively with a variety of external contacts | E |
| Planning and Organisation | Excellent organisational skills, including the ability to plan and prioritise a varied workload to meet deadlines in an efficient and effective manner and be self-motivated | E |
| | A flexible and adaptable approach to work, with the ability to deal with high degrees of complexity, ambiguity and changes of business focus | E |
| | Able to project manage the completion of a task drawing in colleagues and other stakeholders as required to enable a successful conclusion | E |
| | Ability to manage own workload and communicate potential conflicts to line managers | E |

E - Essential: requirements without which the job could not be done.
D - Desirable: requirements that would enable the candidate to perform the job well.