

## **Person Specification**

This form lists the essential and desirable requirements needed in order to do the job.

Applicants will be shortlisted **solely** on the extent to which they meet these requirements.

Job title: Database Analyst

Department/Division: LSE Advancement Accountable to: Head of Systems and Data

| Competency               | Evidence  | Essential/<br>Desirable |
|--------------------------|---|-------------------------|
| Knowledge and Experience | Experience of gathering specifications from end users on data requirements for reporting and analysis needs.                            | E                       |
|                          | Experience of capturing functional and technical requirements including detailed documentation.   | E                       |
|                          | Experience of working with a relational database in a technical capacity supporting a CRM, ERP or other specialised technical solution. | E                       |
|                          | Experience with Data Mapping and/or Process Mapping as part of project or on-going business needs.                                      | E                       |
|                          | Experience of using SQL to an advanced level in supporting data and reporting needs of a diverse team.                                  | E                       |
|                          | Undergraduate degree or equivalent.   | E                       |
|                          | Experience of using Project Management methodologies to deliver technical projects.   | D                       |
|                          | Experience of structured testing including User Acceptance Testing and building test plans.   | D                       |
|                          | Experience of working in in charity sector or Higher Education Alumni and Fundraising services.   | D                       |
|                          | Experience of working with Business Objects, Crystal Reports, Tableau or similar reporting/ data-visualisation tool.                    | D                       |



| Communication                        | Good communication skills, both written and verbal.  | E |
|--------------------------------------|--|---|
|                                      | Excellent communication of technical and business concepts both verbally and in writing.   | E |
|                                      | Good Stakeholder management skills   | E |
| Teamwork and Motivation              | Ability to work closely with colleagues as part of a team, with both internal and external stakeholders.                                   | E |
| Liaison and Networking               | Ability to network with colleagues and peers across LSE and own professional sector.   | E |
| Planning and Organising<br>Resources | Ability to work on multiple tasks and to prioritise competing deadlines.   | E |
|                                      | Exhibit strong organisational skills and the ability to take tasks to completion with a high level of independence.                        | E |
| Initiative and problem solving       | Demonstrate flexibility and efficiency in adapting to changing work conditions, including learning new tools and technologies as required. | E |
|                                      | Demonstrate initiative and problem solving ability in identifying and solving issues concerning data and database system.                  | E |
| Service Delivery                     | Commitment to delivering timely, high-quality service and support for LSE Advancement systems.   | E |
|                                      | Excellent attention to detail and adherence to office and team policies  | E |

- E Essential: Requirements without which the job could not be done.
  D Desirable: Requirements that would enable the candidate to perform the job well.