

Person Specification

This form lists the essential and desirable requirements needed in order to do the job.

Applicants will be shortlisted **solely** on the extent to which they meet these requirements.

Job title: LSE Press Communications Coordinator

Department/Division: Library Accountable to: Scholarly Communications Officer

Competency	Criteria	E/D
1. Knowledge and Experience	Excellent IT skills – Microsoft Office, Microsoft Word, Excel, PowerPoint and Outlook	E
	Educated to degree level (or equivalent experience)	E
	Experience of developing a communications strategy for an education/publishing service	E
	Experience with planning and delivery of events and/or conferences (virtual and in person)	D
	Experience of working in a communications role in the publishing industry	D
	Experience and understanding of Open Access publishing	D
	Knowledge of wider trends in publishing and book marketing	D
2. Service Delivery	High level of accuracy and attention to detail in all aspects of work, including the ability to maintain accurate work records	E
	Experience of reviewing processes and procedures in order to improve outcomes or improve efficiency	E
	Experience of managing social media accounts	E
	Experience of working on WordPress or other web CMS	D
	Experience of using newsletter management software (e.g., Mailchimp)	D



	Experience of using picture editing tools	D
	Knowledge of indexing and discoverability services	D
3. Communication	Evidence of excellent written and oral communication skills and ability to communicate effectively and confidently at all levels Experience of copyediting and writing content for a web and media audience Ability to identify the appropriate communications channels and audiences for specific content Ability to write engaging and accessible communications material in a way that makes complex academic ideas accessible for non-specialist audiences.	E E E
	Ability to edit the work of others Ability to collaborate and facilitate communication with editors and authors on communications projects and events.	D D
4. Teamwork and Motivation	Demonstrated ability to work with others as part of a team Demonstrated ability to work effectively in cross-institutional projects or working groups	E D
5. Liaison and Networking	Proven ability to work with colleagues from other parts of the organisation and with representatives of external organisations such as third-party providers Ability to participate in and make effective use of networks within the workplace and externally	E D
6. Planning and Organisation	Demonstrated awareness of a range of planning techniques, for example personal time management, operational planning and project planning	E



	Ability to plan and organise your own work and support the work of others across a range of projects in order to meet common deadlines. Ability to prioritise work given by a number of colleagues	D
7. Initiative and Problem Solving	Ability to draw conclusions from quantitative data (e.g., usage metrics) Ability to exercise initiative in selecting a course of action to solve day to day problems and to know when to refer a problem to others	E E
8. Decision Making	Ability to work independently, make decisions and prioritise own workload Evidence of attending to detail while producing timely work within deadlines	E

E - Essential: requirements without which the job could not be done.
 D - Desirable: requirements that would enable the candidate to perform the job well.